



# Myassembly.gov.gh

Access, Identify, Value, Pay and Report

## Complete End to End District Revenue Collection and Administration Platform

myassembly.gov.gh



Electronic Receiving

Plug Revenue Leakages

Automatic Bill Delivery

National Database of All Properties

Electronic Payments

Rate Payer Access

Renter Access

Business Access

Automated Audit

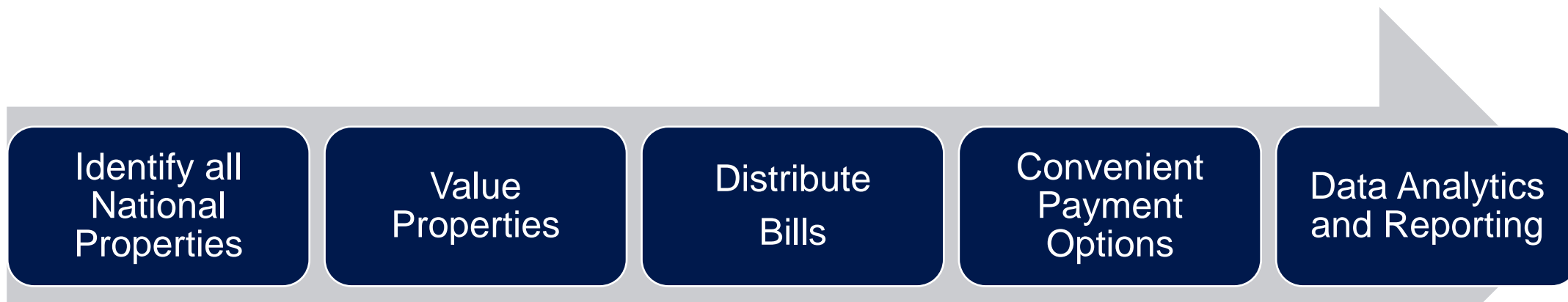
Real Time Reporting

Notifications and Alerts



## Unified Common Platform: MyAssembly.gov.gh

Pursuant to Paragraphs 247 and 303 of the 2022 Budget Statement and Economic Policy, Government indicated its intention to implement a **common platform for property rate administration** to enhance property rate collections and its accountability.



Addresses the whole property rate collection and administration value chain

myassembly.gov.gh



Electronic Receipting

Plug Revenue Leakages

Automatic Bill Delivery

National Database of All Properties

Electronic Payments

Rate Payer Access

Renter Access

Business Access

Automated Audit

Real Time Reporting

Notifications and Alerts



## WHAT IS PROPERTY RATE? AND WHY WE NEED TO PAY PROPERTY RATES?

A rate imposed on immovable property at a specified rate on the ratable value of a property. The amount varies between specified areas of a district and in respect of property use for different purpose.(commercial, Residential, Industrial)

### **BENEFITS?**

- Revenue from the property rate is used to fund services that benefit the community. These includes the provision of security, undertaking infrastructure development such as construction and maintenance of street sidewalks, street lightening and storm drainage facilities, recreational parts.



Enter Main Message here

Electronic  
Receipting

Plug Revenue  
Leakages

Automatic Bill  
Delivery

National Database of All  
Properties

Electronic  
Payments

Rate Payer  
Access

Renter  
Access

Business  
Access

Automated  
Audit

Real Time  
Reporting

Notifications and  
Alerts





## Why should I pay property rate on a property the assembly did not contribute in building?

As a civic responsibility, every property owner is mandated to pay taxes (including property rate) for the development of the Local Government area as enshrined in the Local Governance Act, 2016 – Act 936 Section 145 (1) & 146 (1). Revenue from property rate is used for infrastructure development and provision of services

### ● Who Pays Property Rate?

Property Rate is paid by all Property Owners/Occupiers (depending on the Owner-Tenant agreement) and State Agencies.

### ● How is my Property Rate Calculated?

Property Rate is calculated by multiplying the Rateable Value of the Property to its corresponding Rate impost.

### ● What is the Rateable Value??

The Rateable Value is an estimation of the replacement cost of a property valued and certified by the Land Valuation Division (LVD) of the Lands Commission under the Ministry of Lands and Natural resources.

Enter Main Message here



Electronic  
Receiving

Plug Revenue  
Leakages

Automatic Bill  
Delivery

National Database of All  
Properties

Electronic  
Payments

Rate Payer  
Access

Renter  
Access

Business  
Access

Automated  
Audit

Real Time  
Reporting

Notifications and  
Alerts



## What factors are taken into consideration during Valuation of my property?

- Factors such as but not limited to the location, size of property, type of building material used, quality and condition, as well as the use (residential, commercial, Industrial, mixed etc.) are taken into consideration during valuation by the Land Valuation Division

- **What should I do if I am Unhappy with the valuation?**

Should you feel your property has been overvalued, undervalued or wrongly categorized, lodge a complaint at <https://myassembly.gov.gh> or contact us on email [contactus@myassembly.gov.gh](mailto:contactus@myassembly.gov.gh). You may also visit your assembly office or call any of the helplines (0302756820/0549986968/0204295387) for assistance. Complaint can be lodged to rate assessment committee of the district assembly concerned as enshrined in the Local Governance Act 2016

- **When are property rate bills issued and when are they due for payment?**

Your property rate bill will be issued to you between January 1st to 31st March each year. Once the bill is issued, you have to pay within 42 days after receipt of bill from the Assembly, taking into consideration the bill date as enshrined in the Local Governance Act, 2016 – Act 936 Section 154 (1) and Section 156 (1)



Enter Main Message here

Electronic  
Receiving

Plug Revenue  
Leakages

Automatic Bill  
Delivery

National Database of All  
Properties

Electronic  
Payments

Rate Payer  
Access

Renter  
Access

Business  
Access

Automated  
Audit

Real Time  
Reporting

Notifications and  
Alerts


 REPUBLIC OF GHANA  
 MINISTRY OF FINANCE

- **Can I pay Cash through the Field Agents of the Assembly?**

No – YOU MUST NOT PAY CASH. The Assembly's field agents shall assist you to make payments using the Ghana.gov.gh payment platform.

- **How can I access myassembly.gov.gh platform?**

You can access the myassembly.gov.gh platform by downloading the app from the Apple App store or Google play store visiting [www.myassembly.gov.gh](http://www.myassembly.gov.gh)

- **Will I get an official receipt for my payment?**

Yes - After a successful transaction, you will be issued with ONLY an Electronic receipt and an accompanying alert on your phone.

- **Will I be charged a Penalty for Defaulting in Payment?**

Defaulters would be liable to pay court charges in addition to the bill amount should they be prosecuted for defaulting payment.

- **Do I still pay the amount on a bill after raising an Objection to the Valuation?**

Yes, you should pay while your appeal is being processed.



Enter Main Message here

 Electronic  
 Receipting

 Plug Revenue  
 Leakages

 Automatic Bill  
 Delivery

 National Database of All  
 Properties

 Electronic  
 Payments

 Rate Payer  
 Access

 Renter  
 Access

 Business  
 Access

 Automated  
 Audit

 Real Time  
 Reporting

 Notifications and  
 Alerts

# Property Rate



For enquiries or assistance on  
[www.myassembly.gov.gh](http://www.myassembly.gov.gh),  
 contact our call center on:

**0302756820**  
**0549986968**  
**0204295387**

# THANK YOU

Visit [myassembly.gov.gh](http://myassembly.gov.gh) for more information



Electronic  
Receiving

Plug Revenue  
Leakages

Automatic Bill  
Delivery

National Database of All  
Properties

Electronic  
Payments

Rate Payer  
Access

Renter  
Access

Business  
Access

Automated  
Audit

Real Time  
Reporting

Notifications and  
Alerts